



## QUALITY POLICY STATEMENT

It is the Quality Policy of **FERROUS PROTECTION LIMITED** (hereafter referred to as "the Company") to provide Customers with specialist surface preparation and protective coating application services that are compliant with all Statutory and Regulatory requirements and which meet or exceed our Customers' needs and expectations.

The Company understands the critical importance of knowing and meeting our Customers' needs and expectations along with the need to continually improve our services.

To fulfil this objective, the Company has implemented a Quality Management System, which is based on the assessment of "risk", to the requirements of BS EN ISO 9001 :2015. It is a mandatory requirement on all personnel and embraces all the quality activities which impact upon the Company's Customers.

The Company will establish and monitor measurable Quality Objectives for the Quality Management System and its processes and services.

Management at all levels is committed to:

- Applicable National Highway Sector Schemes.
- Ensuring that the Quality Management System is effective in achieving Quality Objectives.
- Monitoring and measuring the Company's process performance.
- Satisfying Customers both now and in the future.

Management will achieve these commitments by a process of continual improvement to the Quality Management System, the Company's processes, products and services and the enhancement of Customer satisfaction.

Senior Management sees the Quality Management System as a key element in promoting a Company-wide culture of continuous improvement and individual responsibility.

Signed: 

Dominic Marshall

Managing Director

Dated: October 2024

This policy is reviewed annually